

Date: Saturday March 9th 2019

Location: The Old Bakery, West Bridgford, Nottingham

Attendees: Elliott Stanley (ES) (Chair), Nigel Langrick (NL), Donna Jordan (DJ), Steve Bennet (SB), Paul Severn (PS), Kirt Minton (KM), Barry Frenchman (BF)

Apologies: Andy Caddell (AC), Lindsay Knott (LK)

Minutes:

Previous Minutes

Reviewed and unanimously approved by all

Miracle Gates

A priority to clarify the position **Action: ES to raise directly with club**

Forest Ladies

Various discussion over changes at NFLFC. As an org we are committed to help support their growth. Questions over how that looks in terms of tangible support. All agreed **BF** should lead on this piece as main contact point between NFST and NFLFC.

Action: ES to put BF in touch with Lee Billiard (NFLFC General Manager) to enable next steps.

Treasurer Report:

Approximately £22.5k in reserves across bank account and Paypal. We are now beyond the 'main' renewal period.

Supporters direct fee – unsure if this needs paying and how this is working with the new 'merged' SD/FSF org. **Action: NL/ES to investigate and pay if required**

Discussion around managing stripe and paypal – agreed that the drop off if we switch off the 'auto' renewals would be difficult to recover from – no changes at this time.

Media Output

Discussed and agreed that we would do another vlog summary of the NFST 'season'.. **Action: PS to coordinate dates and content.**

Board Structure

Action: ES to put updated board structure and profiles on website

Member Packs

Managing the process is cumbersome and time consuming. Agreed we would look at potential auto drop shipping options. **Action: AC/ES to liaise with Framework and Mail Workshop to understand scale and costs** (note this will not affect this year's mailing which will go as normal via manual process)

Ground Redevelopment

Multiple discussions around this topic.

- Clarify our role in consultation process – what do the club wants from us, how can we help, what can we do to give them the best info possible.
 - **Action: ES/AC to discuss at formal MOU meeting**
- Comms plan around redevelopment
 - **Action: DJ to lead on comms plan, create framework**
- Who can we ask for insight / experience on stadium redevelopment from fan perspective (learn from others)
 - **Action: SB to speak with Spurs Trust (ES to facilitate) and potentially others who may have insight (Liverpool?)**
 - **Action: Andy Cove is collating information on different approaches to supporters with specific needs, utilising his contacts from previous experiences. Also has some contacts in US Sport where we can gain insight.**
- Clarity on safe standing – is this in the plans, in the consultation? If yes, should we facilitate some information being available, maybe get Jon Darch to host another safe standing roadshow in Nottingham which we can promote?
 - **Action: ES/AC to clarify in MOU meeting to understand best next steps**

Website

Discussion around how we keep this fresher, more up to date. **Action: DJ to speak with Matt Clements to see if he may be willing / able to take this on. Also invite Matt to a board meeting if he would like to join one (geography/time permitting)**

Privacy Policy on website needs updating / broken links fixing. **Action: ES to fix**

Nottinghamshire Police Football Liaison

How can we work with Notts Police to help develop the fan/police relationship. Potential for future Trust comms piece / vlog around how policing a football match actually works, how kick off times are moved etc. **Action: DJ to speak with Simon Travell**

Blackburn Member Competition

Agreed that LK and DJ would host our three Trust members and their three guests on the day

NFST Member Survey

Bright Sparks (local Nottingham market research company) are running on our behalf. PS/LK coordinating.

Bright Sparks will collate results, do analysis, debrief us and present the results.

Significant discussion around the questions and content.

Survey is/will be anonymous.

Agreed that members completing the survey could opt to take part in a draw to win £50 megastore voucher.

Action: PS/LK to finalise questions and authorise Bright Sparks to launch survey.

Actions Carried forward from Feb (for visibility)

- SB / PS to meet with Max and discuss his ideas
- AC to e-introduce SB and Leeds Trust
- KM to collect / bring together more of his experiences and those of people in the Disabled Seating area. LK to look at what other clubs and other trusts have done.
- ES/LK to meet to discuss 3rd party relationships, which ones are key to us and the development of those

Next Meeting

Next meetings will be Saturday 13th April (DJ & LK will be absent due to other NFST commitments mentioned above) and Sat 11th May (no game this day, likely to be final meeting until July. Location: West Bridgford Library.

<END>